

Type of Plan Health Maintenance Organization
 Total Number of Members 108,893
 Years of Operating Experience 15
 Total Number of Primary Care Physicians (PCPs)..... 232
 Percentage of PCPs Accepting New Patients..... 73%
 Percentage of Board Certified Specialty Care Physicians 77%
 Number of Urgent Care Facilities 11
 Number of Dentists No Routine Dental Offered

ADDITIONAL INFORMATION

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| Referral/Prior Authorization Requirements | Your primary care physician (PCP) coordinates all specialty care and initiates the referral process to specialists, when necessary. Selected referrals, all inpatient services and selected outpatient services require precertification by Physicians Plus before you receive care. Your PCP may belong to a medical group/IPA that has specific referral or precertification requirements unique to their medical group/IPA. It may be required that your specialty care be obtained only from specialists who belong to the same medical group as your PCP. Please call our Customer Service representatives for more information. |
| Medicare Claims Procedure | If Medicare is the primary carrier, claims must be submitted to Medicare first. After Medicare processes the claim, you will receive an Explanation of Medicare Benefits (EOMB). You or your provider should then submit the itemized bill for medical services and the EOMB to the plan for processing as the secondary carrier. For pharmacy claims, you must submit the itemized bill, any receipts and the EOMB to the plan for processing as the secondary carrier. |
| Prescription Drug Policy | There are over 1,500 drugs on the Physicians Plus drug formulary. Drugs not on the drug formulary must be precertified by Physicians Plus Insurance Corporation in order to be covered. PPIC will send you and the requesting physician written notice of whether or not the drug will be covered. Pharmacy and physician providers have copies of the formulary and are updated as changes occur. An abbreviated version of the drug formulary can be viewed on our website (www.plusic.com). |
| Dispensing Policy | Prescription drugs will be dispensed in quantities up to a 34-day supply per prescription or refill. Oral contraceptives may be obtained in quantities up to 84 days (3 cycles). A separate copayment is required for each cycle dispensed (one copayment per cycle). |
| Mail Order | Many of our plan providers will mail your prescriptions to you. Contact your plan pharmacy for more information. |
| Disposable Diabetic Supplies Procedure | Supplies may be purchased from either a plan pharmacy or a plan durable medical equipment provider. The 20% coinsurance is required at the time of purchase. |
| Outpatient Mental Health Network/Policy | When you need a mental health provider, contact UWMF Behavioral Health Consultation System at (608) 282-8960 or (800) 683-2300. A mental health professional will assess your situation and refer you to the appropriate provider. All mental health assessments and treatment require precertification. |

ADDITIONAL INFORMATION

24-Hour Nurse Line Not available. Call your Primary Care Physician.

PCP Restrictions Members choose a primary care physician from the list of physicians in our State of Wisconsin/WPE Provider Directory. Not all healthcare providers are able to accept new patients all of the time. When you have selected a provider from the directory, please call the provider's office to determine if he or she is accepting new patients. Always contact your PCP with your medical concerns. As your doctor, your PCP is interested in your total well-being and is able to coordinate your health care. He/she will coordinate your specialty care, hospitalization, home health care and all other medical attention you may need. Primary care physicians are family practitioners, internal medicine doctors, pediatricians, and obstetricians/gynecologists.

Dental Benefits Provided No routine dental coverage offered.

| Counties in Service Area | Hospitals in County | Major Providers in County |
|--------------------------|--|--|
| Columbia | Columbus Community Hospital | For a complete listing of our hospitals, physicians and other healthcare providers, please consult the Physicians Plus State of Wisconsin/WPE Provider Directory. To obtain a Provider Directory, call our Customer Service Representatives at (608) 282-8900 or (800) 545-5015. |
| | Divine Savior Hospital | |
| Dane | Meriter Hospital | |
| | University of Wisconsin Hospital & Clinics | |
| | Stoughton Hospital | |
| Iowa | Memorial Hospital of Iowa County | |
| Rock | Memorial Community Hospital | |
| Sauk | Sauk Prairie Memorial Hospital | |